

COVID-19 Screening Questions for Clients and Community Members



Start Here

Upon arrival, direct client/
community member to a sink or
bathroom and ask them to wash
their hands with soap as per
unit availability. **OR...**

Ask client/community member
to use hand disinfectant rub.

Question 1:
Do you have any cold or flu-like
symptoms?

YES

Provide Information:

It may be important that you be tested for
COVID-19. *Please call Health Links-Info Santé*
204-788-8200 or 1-888-315-9257 (toll-free)

If the client requires assistance, staff will call for
the client.

Please note, call volumes are high and you may
have to wait. We appreciate your patience as we
all work to stop the spread of COVID-19.

**Direct client/community member follow hand
hygiene, provide mask AND, please add,
maintain social distancing and direct them to
appropriate area or return home.**

NO

Question 2:
Have you returned from travel (including
travel within Canada) in the last 14 days OR
had *exposure to a confirmed positive case of
COVID-19?

YES

NO

Provide Information:

**Direct client/community member
to follow hand hygiene practices
or use hand disinfectant**

*Exposure may include scenarios like: large events or
settings with confirmed case(s) of COVID-19.
Health care providers should confirm setting AND how the
individual was notified.

+For purpose of IP&C- Patients from Nunavut & NW Ontario are
considered Manitobans